

Children, Sports and Leisure Policy and Scrutiny Committee

Date: Monday, 7th December 2015

Report of: Cllr Steve Summers

Portfolio: Cabinet Member for Sports and Leisure

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1. Sports and Leisure

Sports and Leisure Performance usage

- 1.1 As requested by the last Committee, the attendance figures for 13/14 and 14/15 are provided in the table below.
- 1.2 Obtaining accurate information on the breakdown of resident users compared to non-Westminster residents, as also requested by the Committee, is somewhat challenging as many customers use the facilities on a 'pay to play' basis and therefore do not provide their personal details. However, in 2009 Officers commissioned a piece of work with Experien who analysed over 8,000 customer records across 5 of the Council's sports facilities. The results showed that overall, 48% of users were Westminster residents. The results of this analysis are shown in the table and figures below.

| <u>Sports and Leisure Centres - usage</u> | 2013/14 | 2014/15 | % of WCC Residents |
|---|------------------|------------------|--------------------|
| Jubilee Sports Centre | 229,364 | 237,743 | 60% |
| Marshall Street Leisure Centre | 241,828 | 269,698 | N/A |
| The Porchester Centre | 502,399 | 610,306 | 60% |
| Queen Mother Sports Centre | 471,285 | 519,198 | 39% |
| Seymour Leisure Centre | 429,184 | 393,368 | 55% |
| Little Venice Sports Centre | 98,410 | 109,678 | N/A |
| Moberly Sports & Education Centre | 112,650 | 66,174 | N/A |
| Paddington Recreation Ground | 1,319,456 | 1,261,560 | 88% |
| Total Usage | 3,404,576 | 3,467,725 | 48% |

1.3 Figures 1 and 2 provide some further analysis of the 8,000 customer records and shows distribution of users of the Council's facilities across Westminster, living in nearby boroughs and 'outside' central London.

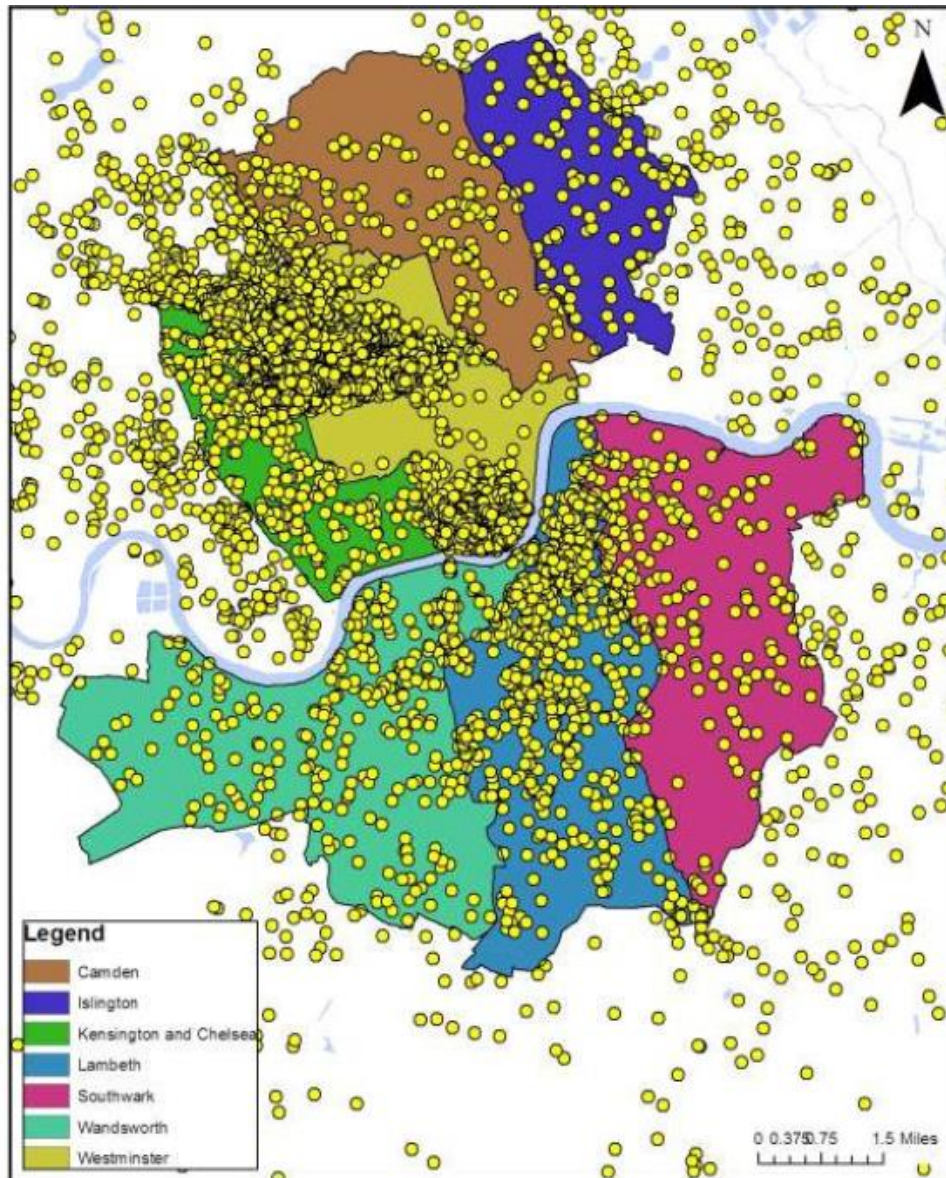


Figure 1

| Westminster | Count | Percentage |
|---------------------------------|-------|------------|
| Total Records | 8,096 | 100 |
| Geocoded | 8,096 | 100 |
| Camden | 186 | 2.3 |
| Islington | 92 | 1.1 |
| Lambeth | 646 | 8.0 |
| Southwark | 205 | 2.5 |
| Wandsworth | 310 | 3.8 |
| Westminster | 3,862 | 47.7 |
| Kensington & Chelsea | 443 | 5.5 |
| Outside | 2,352 | 29.1 |

Figure 2

The Active Queens Park Project - the redevelopment of Moberly & Jubilee Sports Centres

- 1.3 Progress continues to be made with the Active Queens Park project. Contractual work is being finalised and 'phase 1' of the works programme is scheduled to begin at Moberly in January 2016. Jubilee will remain open whilst Moberly is redeveloped.

The Porchester Centre

- 1.4 Improvement works continue to progress at the Porchester Centre. Works to transform an unused basement space under the new offices in Bridgefield House into a new exercise studio and activity space have now completed and the facility is available for customers. This area provides a new flexible activity space for fitness activities, courses, meetings and training.

Sayers Croft

- 1.5 Works to extend and improve the 'Holbury' accommodation blocks at the site are progressing. The procurement process has commenced.
- 1.6 The works are anticipated to commence in early 2016 and will provide integrated toilet and shower accommodation for the one remaining block which currently doesn't provide these facilities. The works will make a positive response to feedback from customers regarding the lack of facilities.

Paddington Rec – Tennis provision

- 1.7 Works to replace the worn synthetic tennis courts are taking place and are anticipated to complete in December 2015.
- 1.8 Paddington Recreation Ground has also been named Middlesex Disabilities Programme winner 2015 in the Aegon British Tennis Awards. The judging panel chose the site from a selection of nominations and a formal presentation took place at the All England Club.

Leisure Centre contract re-let

- 1.9 At its last meeting, the Committee asked to be updated on the procurement and re-let of the new sports and leisure facilities contract. A separate report was provided to this Committee in February 2015 on the planned re-procurement and has been circulated again for the benefit of new Members.
- 1.10 Officers are progressing with the procurement of the contract which is due to commence from 1st July 2016. It is a 10 year management contract and includes the management of the Council's entire sports and leisure centre portfolio which includes the following sites:
- Paddington Recreation Ground
 - Queen Mother Sports Centre
 - Marshall Street Leisure Centre
 - Seymour Leisure Centre
 - The Porchester Centre, Spa and Hall
 - Little Venice Sports Centre

- The new Moberly Sports Centre
- The new Jubilee Sports Centre

1.11 Following a market engagement and pre-qualification questionnaire process, three bidders were selected to submit 'detailed solutions'. Following evaluation, two of the three bidders were progressed to participate in 'extended clarification' dialogue discussions.

1.12 As requested by the Committee, a summary timeline relating to the procurement is available below.

| Action | Date |
|--|---|
| Issue Advert/Invite Expressions of Interest | 17 th February 2015 |
| Deadline for PQQ Clarifications | 16 th March 2015 |
| Deadline for Expression of Interest | 30 th March 2015 |
| PQQ Evaluation and Short listing Completed | April 2015 |
| Bidders notified of outcome of PQQ Evaluation | May 2015 |
| Invitation to Tenders Issued | June 2015 |
| Pre submission Clarification Meetings | July/August 2015 |
| Deadline for Receipt of Tenders | 11 September 2015 |
| Evaluation and Short-Listing of Tenders | September/October 2015 |
| Tenderers Notified of Outcome of Evaluation Process | October 2015 |
| Extended Clarification Meetings with shortlisted Tenderers | October 2015 (approximately 2 weeks) |
| Final Tenders Submitted from Shortlisted Tenderers | December 2015 |
| Tender Evaluation | December 2015/ January 2016 |
| Notification of Award | February 2016 |
| Mobilisation of Contract | April 2016 |
| Contract Start Date | 1 st July 2016 |

ActiveWestminster Awards

1.13 At the time of writing this report, Officers are working with partners to plan the flagship ActiveWestminster Awards. This will take place on 27th November. This year, over 200 nominations were received for the 10 award categories. England footballer, Sue Smith and David Garrido, the Sky Sports presenter, will host the event which will take place at Lord's Cricket Ground.

2 Libraries and Culture

Registration Service

2.1 The service is working on the channel shift programme to improve the digital offer. Work is on-going to enable integration of the wedding diary with the website and the payment system to ensure that customers have the ability to book and pay for their ceremonies online. Work is also underway to enable contact centre staff to book citizenship ceremonies for customers, thereby saving calls being put straight through to the register office staff.

2.2 A special citizenship ceremony to mark the 800 year anniversary of the signing of the Magna Carta is planned for 19th November. The ceremony will be held in the Cholmondeley Room and Terrace at the House of Lords at 3.45pm at the invitation of Baroness Prashar of Runnymede. The Lord Mayor will be in attendance and 20 new citizens will attain their British citizenship at the event.

3 Parks, Open Spaces and Cemeteries

Park Events

- 3.1 The annual Christmas events are starting The Planit event marquee is being built in Embankment Gardens and the Fun Fair arrives in Leicester Square on 26th November. Christmas trees will be in the following locations, all fully funded by external partners: Berkeley Square, St Anne's Garden, Paddington Street, Norfolk Square.

Partnership working

- 3.2 10 teenagers recently spent a day in Violet Hill garden planting bulbs as part the Duke of Edinburgh awards scheme and more than 20 volunteers will be working with park staff next month in Cavendish Square.

Tamplin Mews and Westbourne Green

- 3.3 The substantial works by Thames Water to alleviate flooding have been completed. Following a further site meeting, Optimise, the delivery agents for Thames Water, have agreed to completely refurbish all the pathways at both locations.

4 Volunteering & the Voluntary Sector

Time Credits

- 4.1 The Time Credits programme run by Spice is going well. Spice has run events in the community to learn about where they would like to spend their Time Credits and has met with key stakeholders and partners.
- 4.2 In the second operating quarter (July to October 2015) 435 volunteers have earned 950 Time Credits (including through Silver Sunday) and 289 Time Credits have been spent across 11 venues in Westminster, including The Lexi Cinema and Queens Park Library.
- 4.3 Both Spice and the Council are exploring more opportunities to: integrate the programme across a broader range of Council services; integrate the programme into volunteering programmes commissioned by the Council; engage and involve key stakeholders to integrate Time Credits within resident engagement projects and; build links with the business community to develop spend networks.

Do It Local Website and App

- 4.4 The Do It contract started on 1 August 2015 and is for 6 months, during which they will build the local website and app. The site is expected to go live in December 2015. A separate contract is currently being negotiated for maintenance of the app from February 2016.

Volunteer Outreach and Development Service

- 4.5 The contract for this service has been awarded to One Westminster and started on 1 November 2015. It will be for 3 years with an option to extend for 2 years. This

service will provide a targeted outreach and development service designed to involve 'hard to reach' groups in volunteering.

**If you have any queries about this Report or wish to inspect any of the
Background Papers please contact Lucy Hoyte x5729
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